

APPLICANT SUMMARY OF INTERVIEW WITH EXAMINER

To: Commissioner for Patents

From: Michael Smith
Reg. 45,368
1250 Connecticut Ave NW, #200
Washington, D.C. 20036-2603
(202) 595-1444 x2

Application: 10/699,269
Attorney docket: GE.0001
Title: METHODS AND APPARATUS FOR PREDICTIVE
SERVICE FOR INFORMATION TECHNOLOGY
RESOURCE OUTAGES
Filing date: Nov 1, 2003
Art Unit: 3623
Examiner: William V. Saindon

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REMARKS

In a telephonic interview of Examiner William V. Saindon on March 9, 2009:

- Applicant agreed to amend all independent claims to clarify the “correlating” using matter from page 10 lines 1-15 of the specification (paragraphs 45-46 of the patent publication).

Respectfully Submitted,



Dated: March 9, 2009 By:

Michael G. Smith
45,368
Ivey, Smith and Ramirez
1250 Connecticut Ave NW, #200
Washington, D.C. 20036-2603
(202) 595-1444 x2